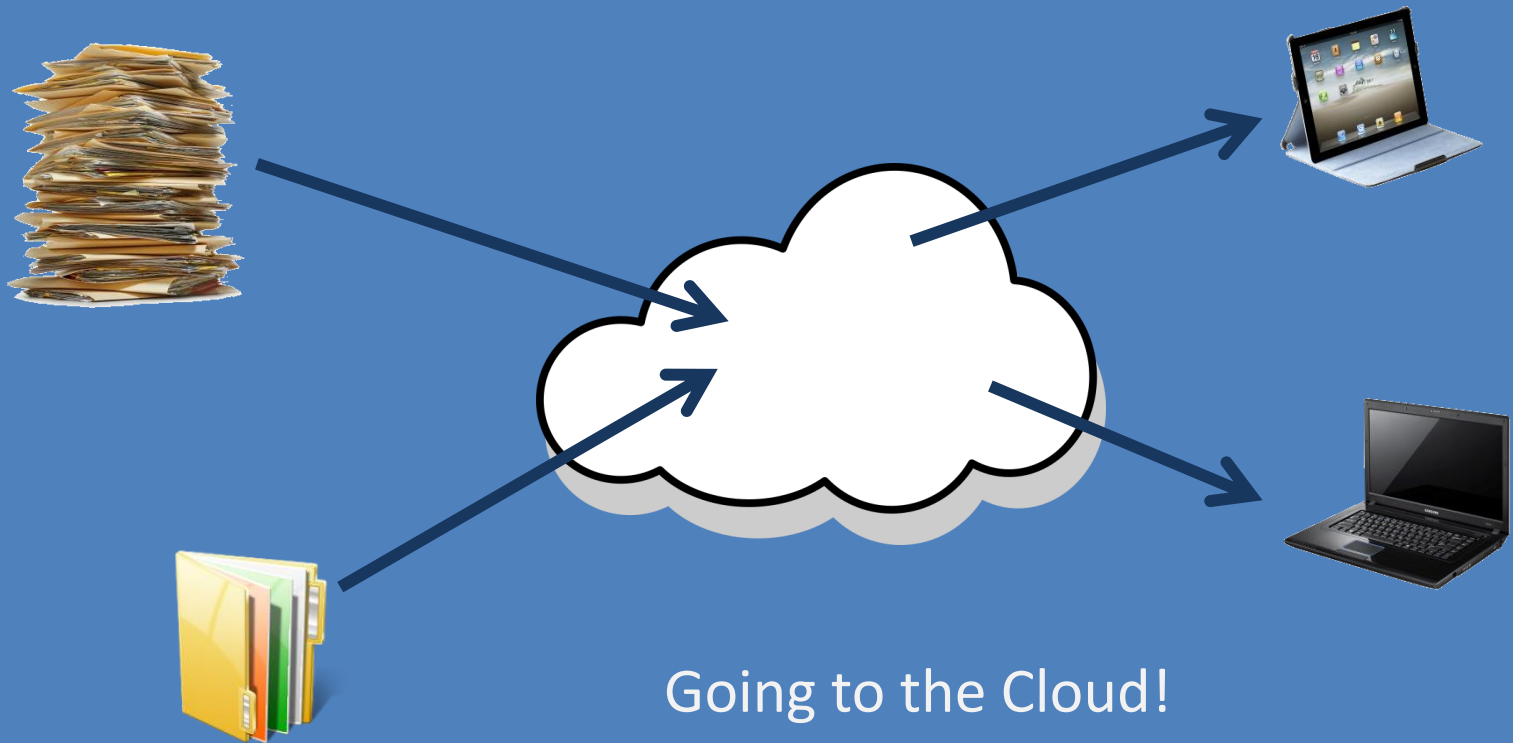


## Paperless Tribunals



Going to the Cloud!



# Not a question of Technology

- Office technology in place since 1980's
- Paperless communication since 1990's (eMail)
- eTrial technology deployed in Australian courts in 1992
- eTrial practice notes published by higher courts in 1999
- 100's of applications now in common use in the trial space
- Generational acceptance of "the way to do business"
- Lower costs – production, storage and access

# A Question of Process

- Establish a Process Model
  - How do we transact?
  - eFiling, electronic delivery, PoD (print-on-demand) etc.
- Confirm the Data Model
  - What do we need to know? .. And when?
  - Document centric Vs Data centric platforms
- Access Model
  - Who needs to access the data/documents?
  - Where and how do to allow access?
  - Bring your own device (BYOD)
  - Cloud (anywhere, anytime from any “connected” device)

# Is Cloud Computing the Answer

- Reliable
- Secure ?
- Ubiquitous
- Virtual
- Brand / Technology independent
- Public, Private and Hybrid Models
- Cost effective – a matter of scale.

# Can it change things?

- Improve information retrieval
- Improve the referential recall of evidence
- Lower the cost of document related logistics
- Reduce the time to prepare evidence
- Reduce the time to review evidence
- Improve the recall of evidence
- Reduce the time to conduct the hearing

# Can it help with decisions?

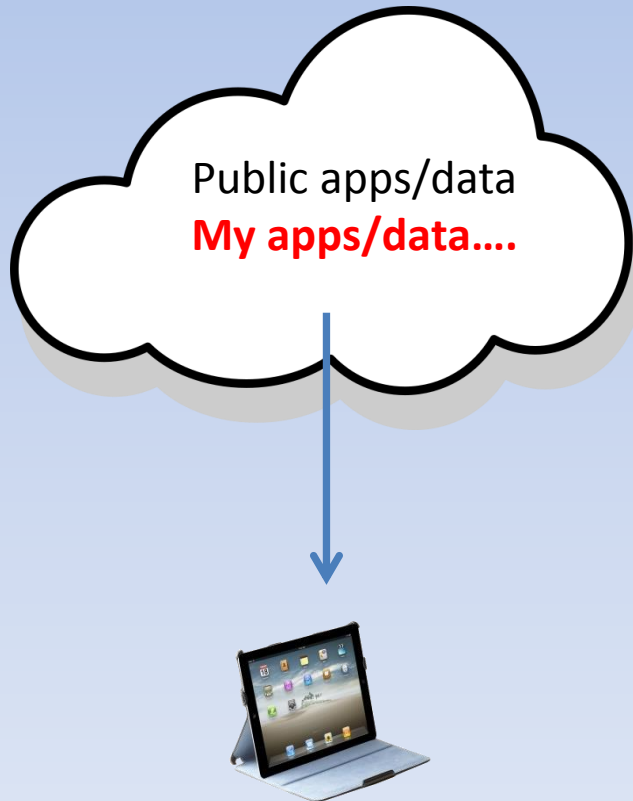
- Allow real-time annotation and issue mark-up
- Cross reference documents and transcript
- Create electronic links (URL's) to external expert sources
- Share and collaborate
- Single source of all relevant information
- Summarise materials in single report

# Virtual Hearing Workspace

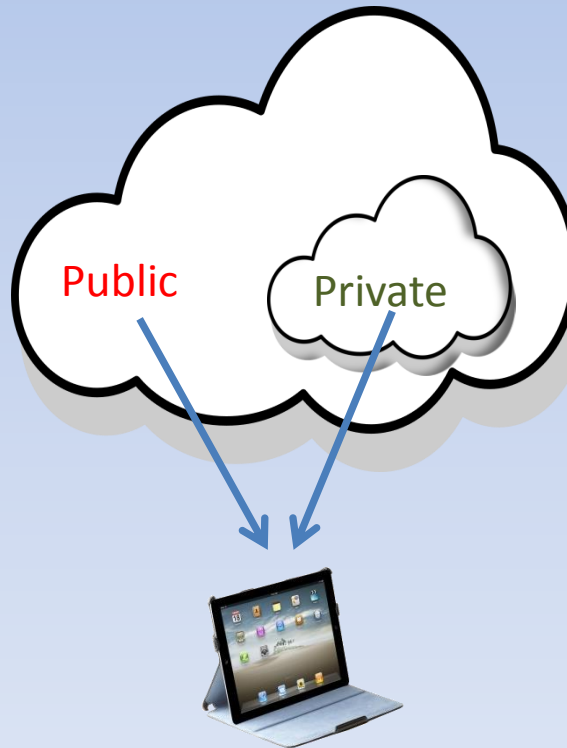
- Combination of ...
  - Video conferencing
  - Shared document repository (Cloud)
  - Instant messaging (Cloud)
  - Defined workflow
  - Ability to move documents between remote parties when required in real-time
  - Ability to tag, sort, summarise and reuse materials

# Different Clouds – different jobs!

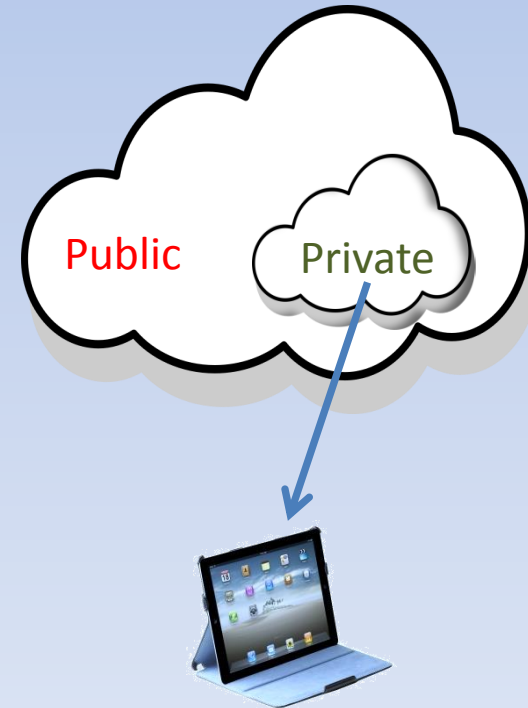
Public



Hybrid



Private



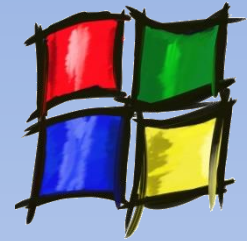


# Electronic Hearings



# Considerations

- Huge Investments being made in the cloud, Google, Amazon, Microsoft – global Telco involvement.
- Security and data encryption in the cloud
- Ease of use – from eFiling to result
- Allow for the “walk-ins” and low tech transactions (for now)



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